

Complaints - Thanks

Information about your options if you have a complaint concerning a police operation or if you would like to thank the police for its actions.

Complaints

If you have a complaint, you can contact the police department by phone, email or letter and ask to speak directly to a line manager to make a complaint and get an explanation.

You can also ask for a meeting with the officer responsible for professional ethics and quality.

Your other option is to send a letter directly to the Commander of the police force.

Criminal complaint

If you wish to file a criminal complaint, it should be sent in writing to:

Ministère public de l'arrondissement de Lausanne, chemin de Couvaloup 6, 1014 Lausanne.

Please note that the police is unable to investigate itself in order to avoid any conflict of interest.

Thanks

You can thank the Lausanne municipal police force by phone, email or letter using the details below.

Police municipale de Lausanne
Rue Saint-Martin 33
Case postale 5354
1002 Lausanne

Main switchboard
+ 41 21 315 15 15

Email
police@lausanne.ch

www.lausanne.ch/police

