



Ville de Lausanne

Useful informations and addresses



● City administration – Flon-Chauderon area

A Industrial services

pl. Chauderon 23
Mon-Fri 8.00-12.00; 13.00-17.00
Dial 0842 841 841

B Employment office – ORP

pl. Chauderon 9
Mon-Fri 7.30-11.45; 13.00-17.00
Dial 021 315 78 99

B School department

pl. Chauderon 9
Mon-Fri
8.00-11.30; 13.00-16.30
Dial 021 315 64 11

B Reception for school children (APEMS)

pl. Chauderon 9
Mon-Fri 8.00-11.30; 13.00-16.30
Dial 021 315 68 23

B Parent information office (BIP) + Day nursery

pl. Chauderon 9
Mon-Fri, 8.30-11.30; 13.30-16.30
Dial 021 315 60 00 (8.30-11.30)

B Dog tax

pl. Chauderon 9
Mon-Fri 13.00-16.00
Dial 021 315 43 11
(9.00-11.30; 13.30-16.00)

B Apartment rental

pl. Chauderon 9
Mon-Fri 8.00-11.30; 13.00-16.30;
Thurs 8.30-11.30; 13.00-16.30
Dial 021 315 49 49

B Subsidised apartments and housing advice

pl. Chauderon 9
Mon-Fri 8.00-11.30; 13.00-16.30
Dial 021 315 56 44
(Phone 8.00-11.30)

C Public library

pl. Chauderon 11
Mon-Fri 12.00-19.00;
Sat 11.00-17.00
Dial 021 315 69 15

D Social services - CSR

pl. Chauderon 4
Mon-Fri 8.30-11.45; 13.00-16.30
Closed Thursday morning
Dial 021 315 75 11

E Registration office

rue du Port-Franc 18
on appointment
Mon-Fri 8.00-11.30; 13.00-16.30
Closed Thursday morning
Dial 021 315 31 33

E Public enquiries

rue du Port-Franc 18
Mon-Fri 8.00-11.30; 13.30-16.30
Dial 021 315 55 15

E Economy service
rue du Port-Franc 18
Mon-Fri 7.30-11.30; 13.00-17.00
Dial 021 315 20 20

E Visitor taxes
rue du Port-Franc 18
Mon-Fri 7.30-11.30; 13.00-17.00
Dial 021 315 20 20

**F Waste, recycling,
urban cleanliness**
rue des Terreaux 33
Mon-Fri 8.00-12.00; 13.30-17.00
Dial 021 315 79 11

**G Biometric center, passport,
identity card**
voie du Chariot 3
On appointment
Mon-Sat 7.30-16.30
Dial 0800 01 12 91

● City administration

H Items found
rue du Petit-Chêne 36
Mon-Fri 8.30-11.30; 13.00-16.00
Dial 021 315 15 15 (8.30-11.30)

I Lausanne Police
rue Saint-Martin 33
Every days 24/7
Dial 021 315 15 15

J Naturalisations
pl. de la Riponne 10
Tues and Fri 8.30-11.30;
10.00-12.00
Dial 021 315 22 31

K Life certificate
rue du Petit-Chêne 36
Mon-Fri 8.30-11.30; 13.00-16.00
Dial 021 315 15 15 (8.30-11.30)

**L Immigration office for
immigrants – BLI**
pl. de la Riponne 10
Mon-Fri 8.00-12.00; 13.00-17.00
Dial 021 315 72 45

M Funeral Services office
ch. du Capelard 5 (out of plan)
Lu-ve 7.30-11.45; 13.30-17.00
Dial 021 315 45 45

M Funeral center (visits)
ch. du Capelard 5 (out of plan)
Mon-Fri 7.30-18.30
Sat-Sun and public holidays
10.00-15.00
Dial 021 315 45 45

N Civil security
rte de la Rama 1, Cugy (out of plan)
Mon-Fri 7.15-12.00; 13.00-16.15
Dial 021 315 31 71

O Mushrooms control

Au Boscal,
rte des Corbessières 4
(out of plan)
Hours according to seasons
or by appointment
Dial 021 315 57 15
079 447 07 02

P Water information and inspection

rue de Genève 36
Mon-Fri 8.00-11.30; 13.30-16.30
Dial 021 315 85 30

Q Labor inspection service

pl. de la Riponne 10
Mon-Fri 8.00-11.30; 13.00-17.00;
Wed morning closed
Dial 021 315 76 80

R Multimedia information – Citycable

pl. de l'Europe 2
Mon-Fri 9.00-18.30; Sat 9.00-17.00

S pl. Chauderon 23

Mon-Fri 8.00-12.00; 13.00-17.00
Dial 0842 841 841 (8.00-17.00)

T Parking Police

rue St-Martin 31
Mon-Fri 7.30-17.00
Dial 021 315 38 00

U Civic registry, votes

Palud 2 - 2^e floor
Mon-Fri 9.00-11.30; 14.00-16.00
Dial 021 315 22 33

Other useful addresses

Hospital – CHUV

rue du Bugnon 46
Every days 24/7
Dial 021 314 11 11

Every days 24/7

Dial 021 314 60 60

Flon → Voie du Chariot 4

Dial 021 314 90 90

Children's Hospital

ch. de Montétan 16
Every days 24/7
Dial 021 314 84 84

Population service

Canton Vaud – Foreign division

av. de Beaulieu 19

Counters:

Mon-Fri 8.00-11.30; 13.30-16.00

Thurs 17.30

Dial 021 316 49 49

(Mon-Fri 8.30-11.30)

Medical outpatient clinic

Bugnon → rue du Bugnon 44

Population office – asylum

Canton Vaud

av. de Beaulieu 19

Mon-Fri 8.00-11.30; 13.30-16.00

Dial 021 316 46 20 (Mon-Fri 8.30-11.30)

Civil status Vaud

av. de Sévelin 46

Mon-Fri 8.00-16.30

Dial 021 557 07 07 (8.30-11.30)

Prosecution office

ch. du Trabandan 28

Mon-Fri 8.30-11.30

Dial 021 316 66 00

(Mon-Fri 8.30-11.30; 13.30-16.30)

Car registration and technical tests

av. du Grey 110

Mon-Fri 7.15-16.15

Dial 021 316 82 10

Lausanne property registration

av. de Savoie 10

Mon-Fri 8.30-11.30; 13.30-16.30

Dial 021 316 27 00

Military administration

pl. de la Navigation 6 – 1110 Morges

Mon, Wed, Thurs, Fri 7.30-11.45;

13.30-16.45; Tues 7.30-18.30

(outside school holidays)

Dial 021 316 47 40

Fire insurance – ECA

av. Grey 111

Mon-Thurs 7.30-17.00

Fri 7.30-16.30

Dial 0800 721 721

Lausanne District Prefecture

pl. du Château 1

Mon-Fri 8.30-12.00; 13.30-16.30;

Fri 8.30-16.00

Dial 021 316 41 11

Taxes – Lausanne office

rue Caroline 11 bis

Mon-Fri 8.30-11.30; 13.30-16.30

Dial 021 316 23 11

Statistics Vaud

rue de la Paix 6

Mon-Fri 8.30-12.00; 13.30-16.30

Dial 021 316 29 99

Swiss customs and border police

Mon-Fri 8.00-11.30; 13.30-17.00

Dial 058 467 15 15

Employment service

rue Caroline 11

Mon-Fri 8.00-12.00; 13.30-17.00

Dial 021 316 61 04

(8.00-12.00; 13.30-17.00)

Information



Ville de Lausanne

U info cité

pl. de la Palud 2
Mon-Fri 8.00-17.00
Dial 021 315 25 55

Call center (Administration communale)

Dial 021 315 11 11
Mon-Fri 8.00-12.00; 13.00-17.00



Call center (Administration cantonale)

Dial 021 316 21 11
Mon-Fri 8.00-11.45; 13.30-16.30



LAUSANNE
CAPITALE OLYMPIQUE

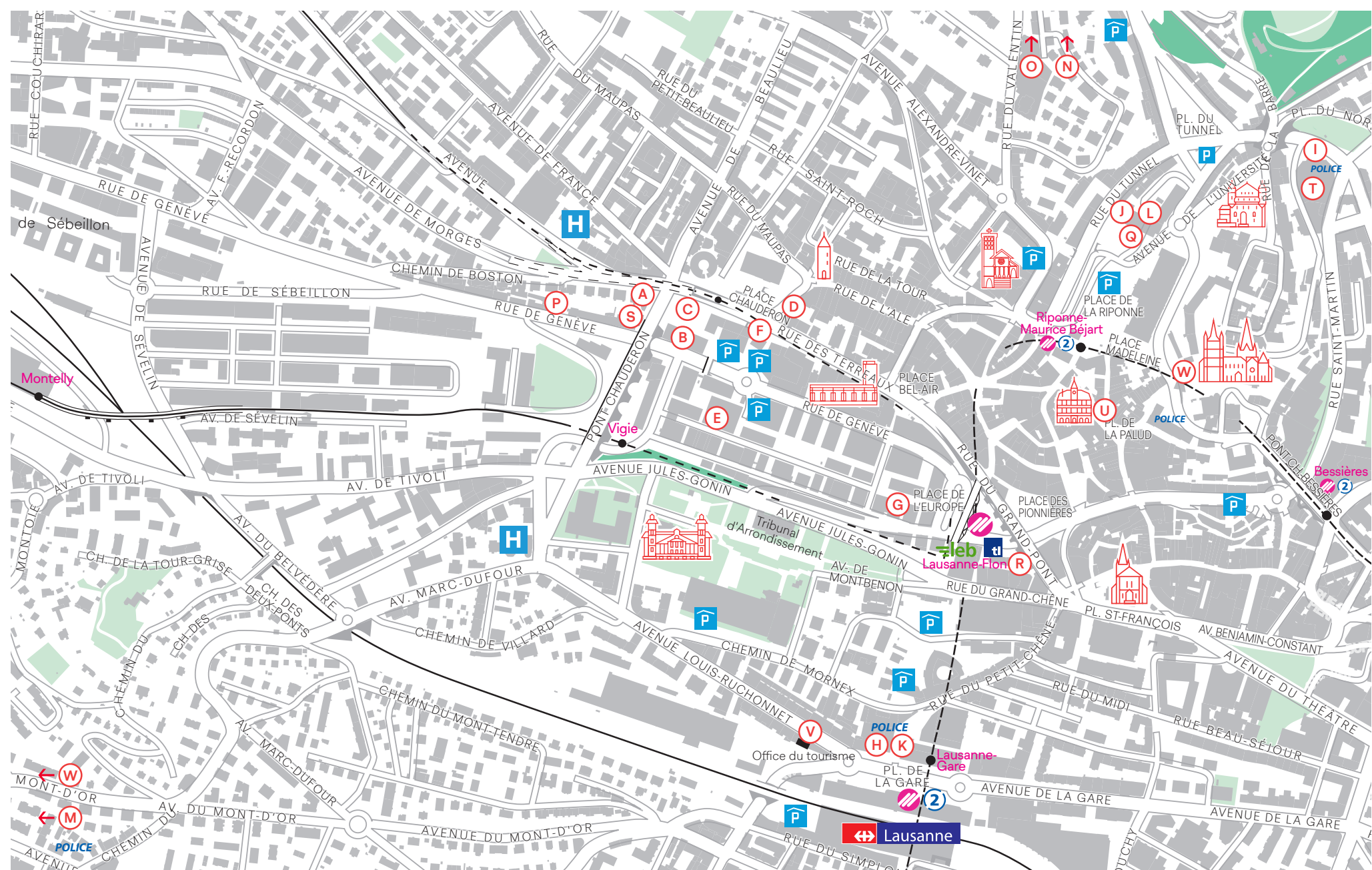
V Lausanne Tourisme → Gare CFF

av. Louis-Ruchonnet 1
South entrance - 7/7 9.00-18.00
Dial 021 613 73 92

W Lausanne Tourisme → Cathédrale




pl. de la Cathédrale
april – septembre
Mon-Sat 9.30-12.30; 13.30-18.30
Sun 13.00-17.30
october – march
Mon-Sat 9.30-12.30; 13.30-17.00
Sun 14.00-17.00
Closed 25th dec and 1st jannary
Dial 021 316 71 61

www.lausanne-tourisme.ch



Public Transport

If you need to get around, consider Lausanne's public transport system.

-  Transports publics de la région lausannoise
-  Métro m1 – m2
-  Lausanne Echallens – Bercher SA

-  www.t-l.ch
-  www.leb.ch

-  SBB CFF FFS – Gare CFF
pl. de la Gare 9
Dial 0848 44 66 88
(CHF 0.08/min)
www.cff.ch

○ Emergency services

117 Police – Emergency

118 Fire

144 Ambulance

145 Poisoning (CHF 0.08 resp. 0.04/min)

140 Roadside rescue (CHF 0.20/call)

143 The Helping hand (CHF 0.20/call)

147 Helpline for children and teenagers

1414 Swiss Air Rescue Guard (REGA) (CHF 0.20/call)

0848 133 133 Emergency care services (doctors and dentists)



Hôtel de Ville
place de la Palud 2
Case postale 6904
1001 Lausanne
www.lausanne.ch